

Message: Re: [REDACTED]

 **Re:** [REDACTED]

From Megan Lengerman
To Kraft, Emily
Cc
Journal Emily.Kraft@oa.mo.gov
Recipients

Date Thursday, February 16, 2017 3:18 PM

Ok, so how do we know if it is a duplicate or if it is actually a client being served by two agencies?

Thanks!
Megan

Megan Lengerman, MA
Intake and Contracts Manager
Nurses for Newborns
7259 Lansdowne, Suite 100
Saint Louis, MO 63119
P – 314.544.3433 X321
C – 314.604.2426
F – 314.448.4004
E – megan.lengerman@nursesfornewborns.org

From: "Kraft, Emily" <Emily.Kraft@oa.mo.gov>
Date: Thursday, February 16, 2017 at 3:15 PM
To: Megan Lengerman <megan.lengerman@nursesfornewborns.org>
Subject: RE: [REDACTED]

It could be something as simple as when you entered her, the request to the database somehow got sent twice. The first one went through as normal, causing the second to show up as a duplicate.

From: Megan Lengerman [<mailto:megan.lengerman@nursesfornewborns.org>]
Sent: Thursday, February 16, 2017 3:13 PM
To: Kraft, Emily
Cc: Laurie Hyde
Subject: Re: [REDACTED]

I do see her on our end, but when I submitted her, I got the message that she was associated with another agency as well. Could it just be an error?

Thanks!
Megan

Megan Lengerman, MA
Intake and Contracts Manager

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From: "Kraft, Emily" <Emily.Kraft@oa.mo.gov>
Date: Thursday, February 16, 2017 at 3:11 PM
To: Megan Lengerman <megan.lengerman@nursesfornewborns.org>
Subject: RE: [REDACTED]

Hi Megan - The only [REDACTED] I'm seeing in the system is registered to NFN. Are you not able to see her on your end?

From: Megan Lengerman [<mailto:megan.lengerman@nursesfornewborns.org>]
Sent: Thursday, February 16, 2017 3:06 PM
To: Kraft, Emily
Cc: Laurie Hyde
Subject: [REDACTED]

Hi Emily,

When entering some of our older clients into the new system, I've discovered that [REDACTED] is already an ATA client with another agency.

Can you initiate an email to the other agency so we can determine where the client would like to stay?

Thanks!

Megan

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